

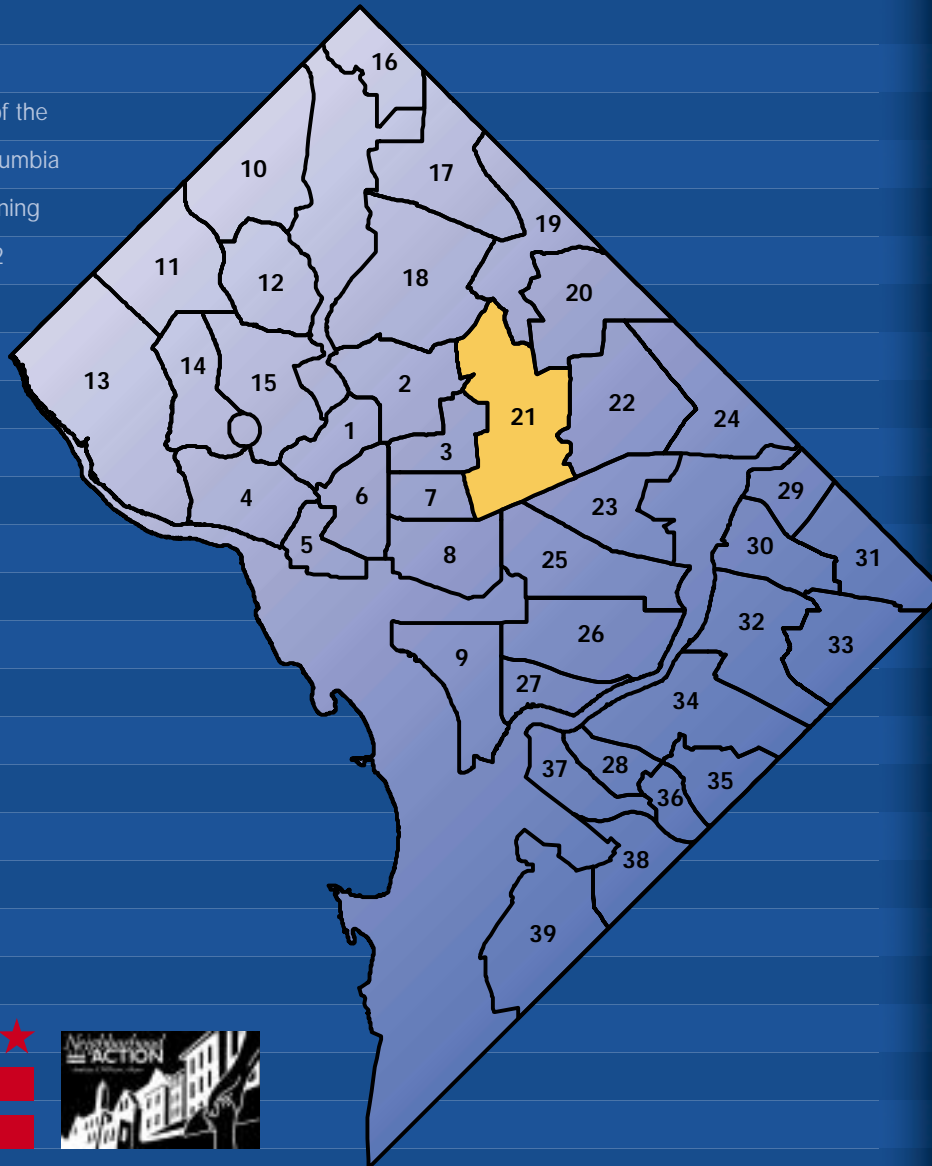
Neighborhood Cluster

21

District of Columbia Strategic Neighborhood Action Plan

Prepared by

Government of the
District of Columbia
Office of Planning
Summer 2002



Bloomingdale
Eckington
Edgewood
Stronghold
Truxton Circle

Acknowledgments

*The following people and groups
deserve special recognition for the
time they dedicated to developing
this plan for Cluster 21:*

Advisory Neighborhood Commissions 5A, 5B,
and 5C

Associates for Renewal in Education

Bloomington Civic Association

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Cluster 21 Neighborhood Steering Committee

Eckington Civic Association

Metropolis View Civic Association

Metropolitan Wesley AME Zion Church

North Capitol Area Business Association

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Residents of Bloomington, Eckington,
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St. George's Episcopal Church

St. Martin's Catholic Church

Stronghold Community Association

Tuesday Morning Breakfast Group

Claudia Canepa, Junior Planner, Office of
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Cover: National Shrine of the
Immaculate Conception

	Letter From the Mayor	2
	Letter From the Director	3
1	Introduction	5
	Neighborhood <i>Action</i>	
	Strategic Neighborhood Action Plan	
	The Comprehensive Plan	
2	State of the Cluster	7
	A Message From Your Neighborhood Planner	
	Cluster 21 Neighborhoods	
	Physical Characteristics and Assets	
	Demographics	
	Recent Neighborhood Activity	
3	Developing Your SNAP	15
	Citizen-Driven Process	
	Cluster Priorities	
	Agency Commitment Highlights	
4	The Action Plan	19
	Understanding the Plan	
	Agency Responses to Citizen Priorities	
	Actions With No Commitments	
5	Other Neighborhood Initiatives	45
	Overview	
6	What Happens Now	49
	Progress Updates to Your SNAP	
	Implementation of Citizen-Driven Actions	
	Role of Your Neighborhood Planner	
	Appendix A: Reference Materials	51
	Appendix B: Action Plan Partner Abbreviations	52

Table of Contents

Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are followed through to completion. It is an action plan and a foundation of our city's budget.

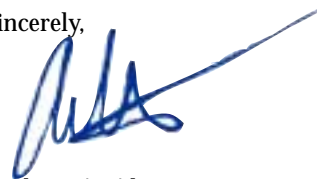
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Deborah Crain, who helped develop this SNAP, will continue to work with you to assist the Department of Parks and Recreation (DPR) in identifying additional community partners to provide space for recreation programs, to assist with the strategic design and planning for the McKinley Technology High School, to work with the District's Department of Transportation

(DDOT) to make necessary street and alley repairs, and to assist with the North Capitol Corridor/Bloomington Main Streets development. She will also continue to provide technical assistance as needed in Cluster 21, among other work.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman
Director, Office of Planning

Letter From the Director



Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

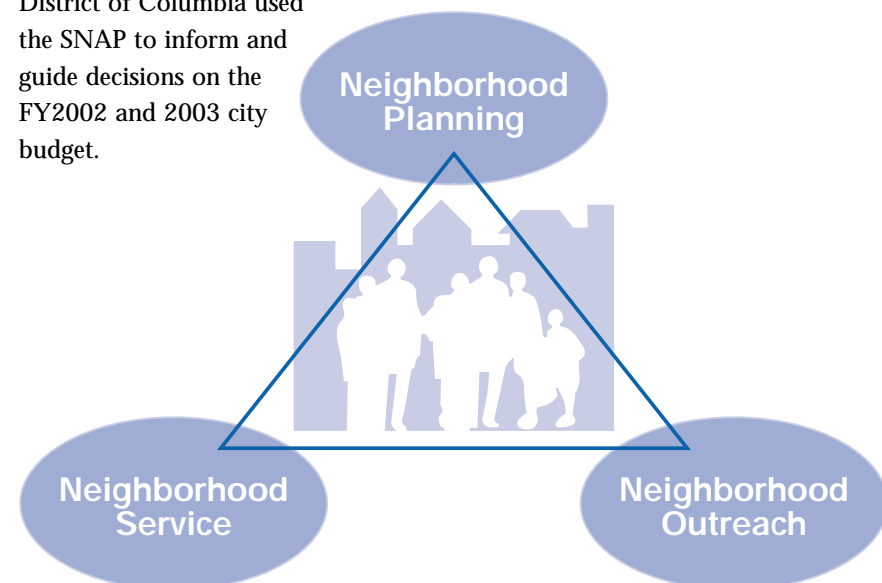
Neighborhood Action, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the *Neighborhood Service Initiative*, the *Neighborhood Outreach Program*, and the *Neighborhood Planning Initiative*. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped

develop this plan with the *Neighborhood Planning Initiative* located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



Introduction

1

Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and task force meetings, community stakeholders identified the priority areas of the Cluster 21 SNAP: Safety, Economic Development, Public Works, and Recreation. These four priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 5 plan. Progress on each action that has been committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work with the Office of Planning as it undertakes a review of the current plan and planning process.

The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the Mayor and approved by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the

only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 5 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 5 over five years (1999–2004) and highlights eight areas of focus. For Bloomingdale, Eckington, Edgewood, Truxton Circle, and Stronghold, it identifies new and rehabilitated residential housing, increased retail and public services, and expanded employment opportunities as specific community concerns.

A Message From Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 21 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced the first Strategic Neighborhood Action Plan (SNAP) for Cluster 21. This effort has truly been a monumental achievement!

At times, the task has not been easy. I know that, historically, residents have felt that areas in this Cluster have not received the level of attention the areas deserved. There were those of you who did not want to attend another meeting—but came anyway. There were those of you who did not believe that this process would bring about real change—but came anyway. There are those of you who have worked to create a better neighborhood without government assistance and who did not believe that

the time had come when your government would assist you as a willing partner. Although we have a long way to go, we have heard you. This document is proof that your government is changing to serve you better, as well as to provide a tool that enables you to hold us accountable.

Many of you, both long-time and new residents, have taken the initiative to create change rather than waiting for government to try to fix a problem. This reaction has been the case in the SNAP process. You have not waited for this document to be published before taking on tough issues. For example, one of the top priorities for Cluster 21 is Economic Development. A group of committed residents took on the task of submitting an application to the District for the DC Main Streets Initiative. DC Main Streets, a commercial revitalization initiative, provides a comprehensive package of technical and financial assistance for neighborhood business districts. The application from North Capitol Corridor/Bloomingdale was selected, and stakeholders are now focused on revitalizing their target area. Also, Cluster 21 residents have been at

the forefront of the design and implementation process for the McKinley Technology Campus.

I would like to recognize the tremendous commitment and dedication of those who participated in this planning process. You were active throughout the effort—reviewing and fine-tuning many elements of the draft SNAP plan. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for livable, equitable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections, which describe both the positive and negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

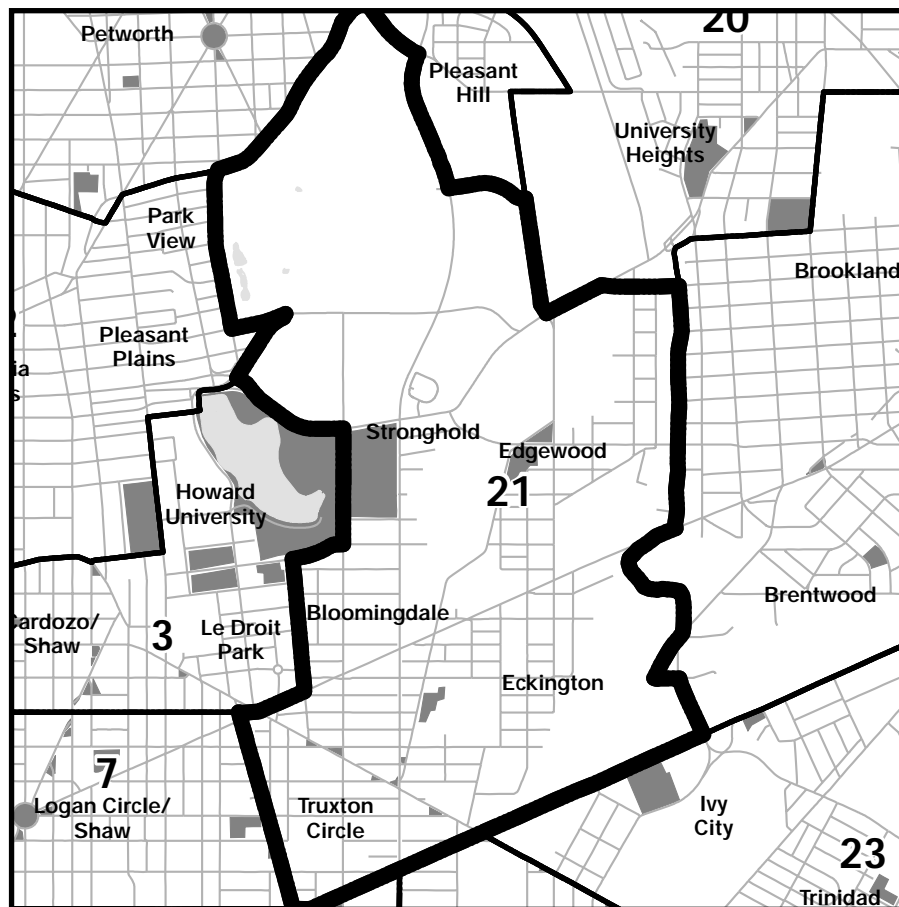
Deborah Crain

Neighborhood Planner, Cluster 21

State of the Cluster

2

Cluster 21: Bloomingdale, Eckington, Edgewood, Stronghold, Truxton Circle



Cluster 21 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 21, which is located in the northeastern section of Ward 5 and is bound by Michigan Avenue, 9th Street NE, New York Avenue, New Jersey Avenue, 4th Street NW, Bryant Street NW, and 1st Street NW. This document is the first SNAP developed for your Neighborhood Cluster.

Your Neighborhood Cluster is shown on the map to the left and includes the following neighborhoods:

- Bloomingdale
- Eckington
- Edgewood
- Stronghold
- Truxton Circle

These neighborhoods developed this SNAP with the help of your Neighborhood Planner, Deborah Crain.

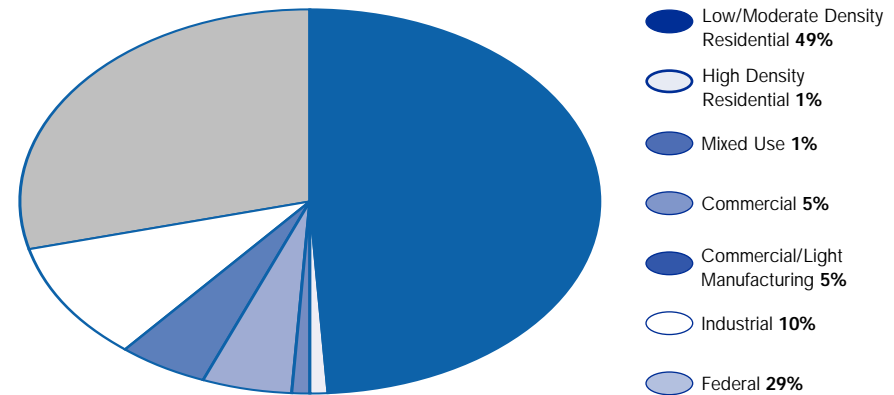
Physical Characteristics and Assets

Low- to moderate-income residential housing—defined by attractive, well-maintained, semi-detached homes, row houses, and apartments—makes up the residential neighborhoods of Cluster 21. The adjacent chart shows that low- and moderate-density residential dwellings make up 49% of the land use in this community. In this Cluster, 20% is zoned for industrial, commercial, and light manufacturing. The commercial uses, including office space, convenience stores, fast food restaurants, gas stations, and other miscellaneous venues, can be found along Rhode Island Avenue, Florida Avenue, and, to a lesser degree, the North Capitol corridor. The types and corresponding percentages of land uses for this Cluster are shown on the adjacent pie chart.

Some highlights of Cluster 21's assets and features are as follows:

- *The technology corridor, which includes XM Satellite Radio and Qwest Communications.*
- *Major employers, such as the DC Office of Employment Services (DOES), Federal Express, and the Flower Mart.*
- *Children's National Medical Center, which is known throughout Washington, DC, and the region for high-quality medical and social care for children.*
- *Washington Hospital Center, which is the flagship organization of Medstar Health. Washington Hospital Center is the largest private teaching hospital in Washington, DC, and serves more than 200,000 patients annually.*

Land Uses in Cluster 21



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Department of Employment Services at 77 P Street NE



Bloomingtondale Neighborhood



McMillan Reservoir Sand Filtration Site



- *Trinity College, which offers a full range of undergraduate and graduate programs for students of all ages, with a special emphasis on women's education in the College of Arts and Sciences and with professional development in the coeducational School of Professional Studies and School of Education.*
- *An eclectic combination of brick and frame row houses, multifamily dwellings, and single family units.*
- *The future location of the McKinley Technology Campus, which will include a state-of-the-art high school.*
- *A portion of the Metropolitan Branch Trail, which extends through the Eckington neighborhood.*
- *The Harry Thomas Community Service Center, located at 1743 Lincoln Road, which features a community swimming pool and offers a wide array of indoor and outdoor recreational programming.*
- *Annual family day festivals, which are held during the summer months in Bloomingtondale and Edgewood.*
- *The historic McMillan Reservoir Sand Filtration Site, the subject of in-depth planning studies, which potentially will bring housing, community services, and retail shopping to the greater neighborhood area while celebrating its historic significance. Final recommendations for site revitalization have been posted on the website for the DC Office of Planning (OP). This information can be found at <www.planning.dc.gov>.*

Demographics

Cluster 21 has approximately 18,400 residents, representing about 3% of the District's population. African Americans make up the majority of residents in Cluster 21, constituting 91% of its population. While the Cluster's median household income (\$37,123) is slightly lower than the city-wide median income (\$43,001), 45% of the households are owner-occupied, which is somewhat above the District's average of 41%.

The adjacent chart provides some basic information on your neighborhood, such as age, race, ethnicity, and family income of residents for 2000. It also shows data from 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 21 Databook by contacting the DC Office of Planning at 202-442-7600.

	Cluster 21: 1990	Cluster 21: 2000	City-wide: 2000
Population	21,007	18,429	572,059
Age			
Under 18 years	22%	24%	20%
Between 18 and 65 years	64%	63%	68%
Over 65 years	14%	13%	12%
Race/Ethnicity			
African American	91%	91%	60%
White	7%	4%	31%
Hispanic ¹	2%	4%	8%
Income			
Median Household Income ²	\$26,065	\$37,123 ³	\$43,001 ³
Education			
High School Graduate	62%	Data not yet available	78%
College Graduates	17%	Data not yet available	39%
Housing			
Occupied Housing Units	7,624 units	7,018 units	248,228 units
Percentage of Housing Units Owner-Occupied	44%	45%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

Recent Neighborhood Activity

Over the past few years, major activities in Cluster 21 have included public projects such as roads and streetscapes. Those public investments, as well as the pipeline of private investments, are listed below:

- A community outreach office sponsored by Washington Metropolitan Area Transit Authority (WMATA) and Bureau of Alcohol, Tobacco, and Firearms will open at 77 P Street during summer 2002.
- Construction has begun for Metro's newest in-fill station at New York Avenue. This station will be the first new one added to the existing 103-mile system on Metro's busiest line, the Red Line. It is scheduled to open in 2005.
- Federal Express operates an expansive overnight mail facility, which serves the entire Metropolitan area.

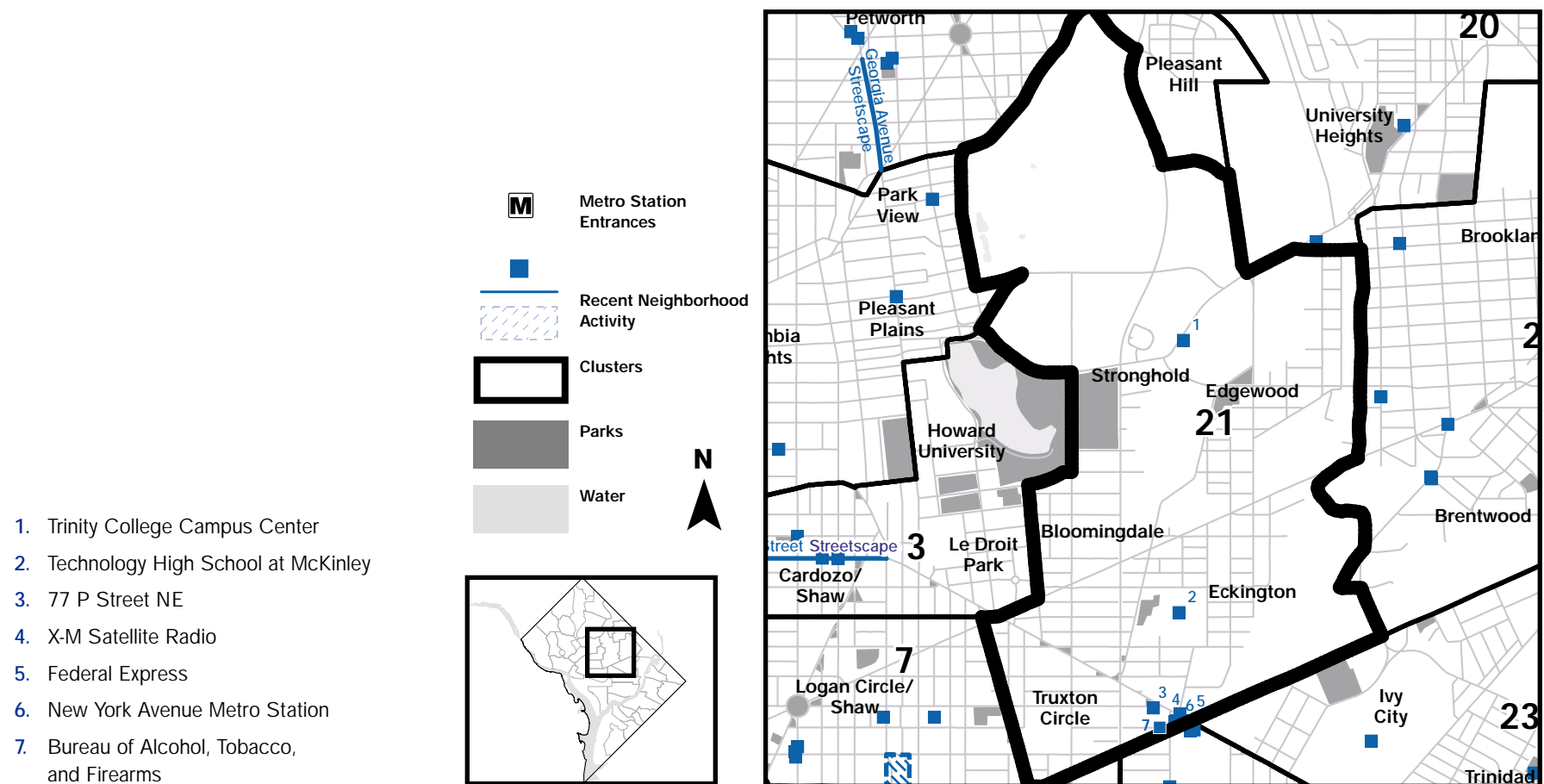
- The comprehensive modernization and renovation of Emery and Slowe Elementary Schools will take place during FY 2002 and FY2003.
- Major repairs to the Rhode Island Bridge and the T Street Bridge over North Capitol Street are currently under way.
- Renovations have begun at the McKinley High School Technology Campus.
- X-M Satellite Radio on Eckington Place opened in 2001 as the first digital radio station to broadcast nationally.

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

X-M Satellite Radio



Recent Neighborhood Activity in Cluster 21



Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster identified and ranked 13 essential ingredients as vital for a livable community:

1. Safety
2. Economic Development
3. Public Works
4. Recreation
5. Education
6. Housing
7. Employment Opportunities
8. Community Services
9. Neighborhood Serving Business
10. Community Engagement
11. Code Enforcement
12. Beautification
13. Transportation

Cluster Priorities

Participants were then asked to identify three to four priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, participants agreed on the following priority ingredients:

- Safety
- Economic Development
- Public Works
- Recreation

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

Developing Your SNAP

3

How We Involved You:

Phase I: Start Up

- Conducted informal consultations with neighborhood leaders to discuss the concept of the SNAP and to develop key contacts. Those consultations were held from March 2001 to June 2001.
- Recruited and formed a Cluster Steering Committee to plan and promote the Neighborhood Cluster Visioning Workshop. A Cluster Steering Committee meeting was held on June 5, 2001, and was followed by ongoing consultation in preparation for the workshop.

Phase II: Visioning and Identifying Essential Ingredients

- Convened a Visioning Workshop for Cluster 21 on June 12, 2001, at St. Martin's Catholic Church to identify the essential ingredients for a healthy neighborhood and to establish priorities.

Phase III: Action Planning

- Held three Action Planning Work Sessions, using the top four essential ingredients to develop preliminary action plans.

Phase IV: Validation

- Convened a Ward 5 Validation Meeting on July 31, 2001, to review and validate the draft plan.

Community Outreach

- Announced the Steering Committee Meetings, the Neighborhood Cluster Workshop, the Action Planning Work Sessions, and other meetings using a variety of outreach methods. Flyers were posted in key neighborhood locations. Workshop schedules were announced at Advisory Neighborhood Commission (ANC), Citizen, and Civic Association meetings and were sent through e-mail. Notices were also sent to ANC Commissioners and to Council Member Orange's office.
- More than 140 citizens participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas, and more.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

Agency Commitment Highlights

In Cluster 21, some of the key actions that concerned citizens the most received the following agency commitments:

Increase Public Safety in Neighborhoods

- *The Metropolitan Police Department's (MPD) Narcotics Strike Force and the District Focused Mission Team Units will identify areas to target in order to reduce open-air drug markets and prostitution.*
- *MPD will implement a Youth Problem-Solving Partnership project to create an active youth problem-solving group in each of the seven police districts.*
- *MPD will double the number of Volunteer Reserve personnel; 600 Reservists shall be recruited. As recruits are hired and sent to individual districts number of officers assigned to each Police Service Area (PSA) shall increase.*
- *MPD's Prostitution Unit will direct its available resources toward deterring illegal activities at a well-known multilevel apartment building in this Cluster. MPD 5th District will increase the frequency of uniformed patrol officers in this area.*
- *MPD's Focus Mission Team members will attend PSA 312 meetings to enhance analysis, strategy development, and implementation.*
- *MPD will also step up enforcement against the posting of illegal bills and posters.*

Facilitate Opportunities for Economic Development in Neighborhoods

- *The Deputy Mayor for Planning and Economic Development (DMPED) has budgeted \$7 million in local funds for the ReStore DC program. Multiyear grants and technical assistance are being awarded on a competitive basis to five neighborhood business districts per year. The North Capitol Corridor/Bloomingtondale Area is a successful applicant this fiscal year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects, such as a market study. Funding will also be provided to support neighborhood business resource centers.*
- *DMPED will allocate resources to assist in designing a plan to improve the existing shopping center at 4th Street and Rhode Island Avenue NE.*

- *The OP will work with community stakeholders to develop a Strategic Development Plan for the Rhode Island Avenue corridor. The plan will outline priorities for revitalization and will establish standards.*
- *The Department of Housing and Community Development (DHCD) will support qualified nonprofit organizations' delivery of neighborhood business development and job creation programs through the Neighborhood Development Assistance Program (NDAP).*
- *The District of Columbia Public Schools (DCPS) has budgeted more than \$7 million for FY2003 for the development of the McKinley Technology Campus. A site master plan is being developed with community input to define the optimum number of business, recreational facility, auditorium, parking, education, and industry spaces for the entire campus.*

Improve the Quality of Life in Neighborhoods

- *The Department of Public Works (DPW) will place 180 litter cans in selected areas across the city, which will be in areas that meet certain criteria. Given the high demand for litter cans, additional funds have been allocated in FY2003 to install more than 600 litter cans. DPW will give strong consideration to locations identified through the Neighborhood Planning process.*
- *DDOT will begin formulating neighborhood transportation plans to address traffic-calming needs in this area. DDOT will deploy additional parking control officers in residential neighborhoods and will install new traffic signs.*

Increase Access to Recreation

- *DPR will be developing a master plan over the next year. The master plan will include an assessment of programs and parks. New projects will be considered as this plan takes shape.*
- *DPR's Urban Park Rangers are working with MPD to improve public safety at parks and recreation centers.*
- *DPR has increased the number of staff members, which will improve its ability to develop partnerships with colleges, universities, nonprofits, and churches.*

The next chapter is the centerpiece of the SNAP—the Action Plan. Specifically, it describes how District and non-District agencies are responding to citizens' priorities in FY2002, FY2003, and beyond.

Understanding the Plan

The Cluster 21 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 21 are as follows:

- Safety
- Economic Development
- Public Works
- Recreation

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed

Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will

need the help of the business and institutional community, nonprofits, civic and citizen organizations, and individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.

The Action Plan

4

Agency Responses to Citizen Priorities

PRIORITY 1:

Safety

Safety emerged as the top priority for Cluster 21. Residents expressed grave concern over the prevalence of open-air drug markets, public drinking, and the recent rise in burglaries. Residents stated that eliminating vacant and abandoned properties would increase the level of public safety. Action steps that citizens suggested included (1) increased police presence of foot and bike patrols, (2) improved communication between police and residents, (3) enhanced lighting on streets and in alleys, and (4) the enforcement of traffic-calming measures.

OBJECTIVE 1:

Better use of present police resources.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
314	Develop a Metro Police/MPD partnership to ensure law enforcement presence in order to promote continued economic development in the area.	Rhode Island Avenue (New Jersey Avenue NW), New York Avenue, North Capitol Street, Florida Avenue NW, and Bladensburg Road NE (New York to Eastern Avenue), Florida Mile NW	WMATA	9701	Outside Washington Metropolitan Area Transit Authority (WMATA) jurisdictions, WMATA has authority over WMATA property. MPD has responsibility.	
2267	Control vehicle speed in streets and alleys.	1st Street NW, U Street NW, 2nd Street NW	MPD	9076	Police Service Area (PSA) officers will monitor vehicular infractions and will enforce regulations.	Ongoing
2268	3rd District (3D) and 5th District (5D) need more officers on the force.	Cluster-wide	MPD	9077	MPD has conducted a workload analysis to determine the proper deployment of police resources city-wide in order to achieve faster response times to calls for service, as well as a better distribution of time available for problem solving. Manpower deployment decisions will be made in FY2002; however, some increases will not occur until additional sworn members are hired. To boost staffing levels, the Police Chief is committed to doubling the number of Volunteer Reserve personnel, who are uniformed; are equipped with ASP and OC spray; and are authorized to make arrests, write tickets, and direct traffic.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **Safety**

OBJECTIVE 1: Better use of present police resources.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
312	Increase police foot patrols in “hot spot” areas where prostitution exists and drugs are sold.	2100 block of 3rd Street NE; 1st Street; 3rd Street and Q Street NE; 4th and 5th Streets and Rhode Island Avenue; Florida Avenue and North Capitol Street; Lincoln Road at the Harry Thomas Community Service Center; Franklin Street and 4th to 8th Streets; 300 block of Rhode Island Avenue; 300 block of Seaton Place; unit block of Randolph NW; unit block of Bates Street; 1stst and T Streets NW; 1900 block of Flagler Street; 3rd and Todd Streets; Flagler and W Streets NW; the alley behind 3rd and 4th Streets and T Street	MPD	7736	Targeting will be done by the Narcotics Strike Force and District Focused Mission Team to address and reduce open-air drug markets and prostitution. MPD detectives will be included to focus long-term investigations on violent drug traffickers	FY2002
313	Develop a strategy to address the growth of prostitution.	107 Rhode Island Avenue NE (the little whore house), 2100 block of W Street NE	MPD	7737	This location is a multilevel apartment building. Many illegal activities occur inside the premises. The MPD Prostitution Unit has been notified and will use their available resources to deter activity. The 5th District will increase the frequency of uniformed patrol officers in this area and will notify the Department of Consumer and Regulatory Affairs (DCRA) concerning any housing code violations observed.	FY2002
2269	Expand the target areas of the MPD 3D PSA 312 Focus Mission Team.	3rd Police District; PSA 312	MPD	9078	Focus Mission Team members will attend PSA meetings to enhance analysis, strategy development, and implementation.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1:

Safety

OBJECTIVE 1:

Better use of present police resources.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2270	Enforce incommuting laws.	10th Street and Rhode Island Avenue NE, between 9:00 p.m. and 7:30 a.m.; 1st and U Streets NW; 1st Street and Rhode Island Avenue; 1st and W Streets NW; Florida Avenue and Q Street NW; 1st and S Streets NW; the Florida and Rhode Island Avenues NW corridor; borders of Wards 2 and 5; 2nd and W Streets NW; Flagler and W Streets NW; Hess and Amoco gas stations on Rhode Island Avenue	MPD	9079	3D will enforce the incommuting laws. 5D will enforce laws at the identified locations within 5D.	FY2002
2271	Set up an open-air mini-station during the summer months.	4th Street and Rhode Island Avenue NE and NW	MPD	9080	3D and 5D will set up the mini-station during the summer months.	FY2002
2272	Provide additional surveillance for the neighborhood park, which has become a haven for illegal drug activity.	1st Street and Florida Avenue	MPD	9081	1D will use police officers on foot patrol at this address to monitor activities in the park. For 1st Street and Florida Avenue NW, 3D will assign a Focus Mission Unit to do surveillance, keep the park clear, and arrest all violators.	FY2002
2273	Develop a strategy to make the neighborhood parks safer.	1st Street and Florida Avenue, as well as other neighborhood parks	MPD	9082	1D will do an analysis of services that are needed in conjunction with the community.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **Safety**

OBJECTIVE 1: Better use of present police resources.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2274	Because more foot patrols are needed, Have MPD personnel slow down as they cruise through the neighborhoods so that they are more visible. Deploy more officers in PSAs with higher numbers of calls for service, such as PSAs 303 and 312.	1st Street and Rhode Island Avenue; Flagler and W Streets; 2nd and W Streets; 1st and U Streets NW; North Capitol and T Streets to Seaton Place; Florida Avenue and Q Street	MPD	9083	When staffing allows, police officers on foot patrol will be deployed by Ward 3. Ward 3 officers are encouraged to drive slowly through neighborhoods and interact with the community. During slow periods, officers will park their vehicles and will walk through the neighborhood.	Ongoing
2275	Eliminate public drinking, urination, and indecent exposure.	4th Street and Florida Avenue NW	MPD	9084	3D will enforce order maintenance laws.	FY2002
2276	Provide more protection against burglaries, armed robberies, and theft from autos.	100-400 block of Florida Avenue NW	MPD	9085	3D PSAs in this location will work with community stakeholders at monthly PSA problem-solving meetings to develop and implement a plan to address these problems.	FY2002
2277	Improve the use of the Weed and Seed mobile unit.	North Capitol Collaborative area	MPD	9086	1D will collaborate with Special Services to analyze the need and to determine the optimum use of the Weed and Seed van.	FY2002
2278	Implement summer mobile force.	New York Avenue; 1st and T Streets NW	MPD	9087	Mobile Force will assess area periodically to determine if deployment is necessary.	Ongoing
2279	Devise a strategy to disrupt the culture of cruising on residential streets.	1st Street NW and New Jersey Avenue	MPD	9095	MPD is not clear on what the definition of "cruising" is. 1D is prepared to do an analysis, in conjunction with the community, of police service needed in the target area that may fall within 1D (need more information on the specific address of the problem). 3D PSAs in the area are prepared to do an analysis, in conjunction with the community, of police service needed in the target area that falls within 3D.	FY2002
2280	Prevent vandalism of street lights.		DDOT	9096	The District Department of Transportation (DDOT) will continue to investigate and repair street lights damaged by vandalism.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **Safety**

OBJECTIVE 1: Better use of present police resources.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2282	Make crime statistics more readily available to citizens, especially as they relate to personal crimes.		MPD	9099	The website <www.Crimereports.com> provides crime statistics to citizens who request to be put on the e-mail list. For more information, visit <www.mpd.cdc.gov> on the web.	FY2002
2284	Identify ways to improve police response time for calls for service.		MPD	9101	In 2001, MPD established the phone number 311. When citizens call 311 for nonemergencies, officers can respond more quickly to 911 calls for true emergencies. In addition, MPD has conducted a workload analysis to determine the proper deployment of police resources city-wide in order to achieve faster response time to calls for service, as well as a better distribution of time available for problem solving. Manpower deployment decisions will be made in FY2002; however, some increases will not occur until additional sworn members are hired. To boost staffing levels, the Police Chief is committed to doubling the number of Volunteer Reserve personnel, who are uniformed; are equipped with ASP and OC spray; and are authorized to make arrests, write tickets, and direct traffic.	FY2002
2285	Work with the Partnership for Problem Solving to devise ways to improve the relationship between youth and police.	PSA 502, including Metropolis View and Edgewood	MPD	9102	MPD will implement a Youth Problem-Solving Partnership project to create an active youth problem-solving group in each of the seven districts.	FY2002
2286	Educate businesses concerning crime prevention strategies and techniques.		MPD	9104	In 1D, 3D, and 5D, PSA officers will go to businesses in the business area and will drop off handouts on crime prevention. They will also promote the monthly PSA meetings.	FY2002
2287	Ticket and tow cars that block alleys.	The lower end of Cluster 21, including the North Capitol corridor and Florida Avenue	MPD	9105	PSA officers will ticket cars in violation throughout their workday. However, the Department of Public Works (DPW) has the responsibility of towing abandoned automobiles. MPD can move an automobile blocking an alley in an emergency situation. The vehicle will be moved to public space.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2:

Economic Development

Economic development was voted the second highest priority for Cluster 21. Residents stated that economic development strategies are key to gaining and sustaining a viable community. Residents specifically mentioned the need for sit-down restaurants and additional retail outlets, such as banks, dry cleaners, grocery stores, and hardware stores. Workshop participants recommended tax incentives for businesses that employ residents, programs to encourage local business development, design standards for streetscapes and signage, and partnerships with local community development corporations (CDCs) to enhance the business districts. Residents also identified the redevelopment of the McKinley High School and Armstrong High School campuses as critical components for improving the economic viability of the community.

OBJECTIVE 1:

Attract new local business to the community.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
315	Prepare a small area plan to create a business environment that retains existing businesses and that attracts new businesses to the neighborhood.	Rhode Island Avenue (New Jersey Avenue NW); New York Avenue, North Capitol Street, Florida Avenue NW, and Bladensburg Road NE (New York to Eastern Avenue); Florida Mile NW	DMPED	9707	The North Capitol Corridor/Bloomingdale area has received a DC Main Streets designation as part of the Mayor's ReStore DC program. Other local community-based organizations (CBOs) and community development corporations (CDCs) are encouraged to apply annually, in partnership with universities, for planning grants for technical assistance from ReStore DC so they can develop an economic development strategy for specific commercial areas in need of revitalization.	FY2002
2289	Build partnerships with area CDCs, such as North Capitol Neighborhood Development Corporation, to develop a strategy to create new and to improve existing business districts.	North Capitol Street corridor and the Florida Mile NW	DMPED	9108	DMPED has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance has been awarded on a competitive basis to five neighborhood business districts including the North Capitol Corridor/Bloomingdale for this fiscal year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects, such as market studies. Funding will also be provided to support neighborhood business resource centers.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2:

Economic Development

OBJECTIVE 1:

Attract new local business to the community.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2289	Build partnerships with area CDCs, such as North Capitol Neighborhood Development Corporation, to develop a strategy to create new and to improve existing business districts.	North Capitol Street corridor and the Florida Mile NW	DHCD	9107	DHCD has supported CDCs through the NDAP. The North Capitol Neighborhood Development Corporation (NCND), located in the North Capitol area, has been a beneficiary of this partnership in the past. NCND and other CDCs are eligible to apply for FY2002 funding to provide assistance in targeted areas.	FY2002
2290	Assist the business association in attracting and placing a new anchor store in the neighborhood.	North Capitol Street corridor and the Florida Mile NW	DMPED	7964	Technical assistance matching grants are available through ReStore DC, a neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. Contact John McGaw at 202-727-6705.	FY2002
2292	Work with area business owners and resident stakeholders to create a neighborhood improvement district.	North Capitol Street corridor and the Florida Mile NW	DMPED	9111	The DC Main Streets Initiative, which is part of the ReStore DC neighborhood commercial revitalization program, has selected five neighborhood commercial/retail districts this fiscal year and a comparable number per year as the initiative progresses and expands. For neighborhood business districts not designated as local DC Main Streets, technical assistance matching grants are available competitively through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. All interested CBOs should contact John McGaw of DMPED at 202-727-6705 to determine the status of this new initiative.	FY2002
2293	Develop marketing plan for the community that demonstrates neighborhood buying power to desirable prospective businesses.	North Capitol Street corridor and the Florida Mile NW	DCMC	7965	The DC Marketing Center (DCMC) will undertake a market analysis of neighborhood business district trade areas as funding permits.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**OBJECTIVE 1: **Attract new local business to the community.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2295	Solicit the involvement and input of community residents in developing the McKinley Technology Campus.	McKinley Technology Campus	OCTO	9089	The District is committed to involving the community before commencing zoning and development. The Mayor has developed an initiative called the Government Centers Program. The program places government facilities in neighborhoods to bring services closer to our citizens and to serve as catalysts for responsible development and community revitalization. The McKinley Technology High School will be Phase 1 of development of the 23-acre campus and is being led by DCPS. An industry advisory board will assist in developing and funding the campus. Public/private partnerships will be sought to provide internships and educational opportunities. A separate community development initiative will spur new housing in the surrounding community, all linked by the campus's technology. A site master plan is being developed with community input to define recreation, auditorium, parking, education, and industry spaces. The Office of the Chief Technology Officer (OTO) is currently meeting with, discussing with, and seeking input from the community.	FY2002
			DCPS	9115	DCPS has budgeted over \$7 million for FY2003 for the development of the McKinley Technology Campus. A site master plan is being developed with community input to define the optimum number of business, recreational facility, auditorium, parking, education, and industry spaces for the entire campus.	FY2002
			OP	9511	The OP participates in the McKinley Technology Campus Steering Committee. The OP is providing oversight and technical assistance in determining the most appropriate design and program for the Campus Master Plan.	FY2002
2296	Work closely with the People's Involvement Corporation (PIC), or select another entity to develop the Old Gage School in a timely manner.	Old Gage School	DHCD	9117	PIC has sold the Old Gage School to Howard University.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**

OBJECTIVE 1: Attract new local business to the community.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2297	Create a strategic plan to identify funds for the redevelopment of Armstrong High School.	Armstrong High School	DMPED	9118	DHCD is currently negotiating the sale or long-term lease of Armstrong High School as a public charter school. The contract will likely include the temporary location of a traditional public school while Armstrong High School is being modernized (swing space).	FY2002
			DCPS	9984	Presently, the property is under the jurisdiction of the Office of Property Management (OPM). Provided this property is returned, DCPS will create a strategic plan to identify funds for the redevelopment of Armstrong High School.	Out Years
2298	Identify funds that can be leveraged to provide seed money, revolving loan funds, and tax incentives to encourage employers to hire locally, to encourage new business start-ups, and to help existing businesses make necessary improvements.	North Capitol Street corridor and the Florida Mile NW	DMPED	9119	DMPED has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance has been awarded to five business districts, including the North Capitol Corridor/Bloomingdale. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects, such as a market study. Funding will also be provided to support neighborhood business resource centers.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**

OBJECTIVE 2: Support existing businesses, business districts, and commercial strips.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2299	Work with residents to develop design standards for streetscapes, building design, and signage for new and existing businesses.	North Capitol Street corridor and the Florida Mile NW	OP	9067	Will continue to monitor and review streetscape improvements funded by DHCD through a cooperative agreement established under Section 106 of the National Historic Preservation Act.	Ongoing
			DMPED	9595	Technical assistance grants have been awarded to five commercial districts through the ReStore DC neighborhood commercial revitalization program. The North Capitol/Bloomingdale commercial district has received an award from the first round of funding. The program is designed to assist qualified CBOs with commercial revitalization initiatives. Contact John McGaw at 202-727-6705.	FY2002
			DHCD	9120	NCND may apply to DHCD for funding for this activity.	Ongoing
2308	Investigate the possibility of providing tax incentives to local businesses for employing area residents. Determine if there are regulations that require employers to hire residents from the surrounding community.	North Capitol Street corridor and the Florida Mile NW	DOES	9141	The Department of Employment Services (DOES) will continue to market the Department's Work Opportunity Tax Credit program as an incentive for businesses to hire District residents.	Ongoing
2300	Create a neighborhood-based task force of citizens to assist in developing operating standards for local businesses.	North Capitol Street corridor and the Florida Mile NW	OP	9069	Local CBOs and CDCs should apply for technical assistance from the ReStore DC program, in partnership with universities, for planning grants to develop an economic development strategy.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**OBJECTIVE 2: **Support existing businesses, business districts, and commercial strips.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
317	Design a plan for the use of the shopping center at 4th Street and Rhode Island Avenue to help sustain the center in light of the new economic development in the immediate area.	4th Street and Rhode Island Avenue NE	DMPED	9713	DMPED will allocate resources for assisting this project.	FY2003
2301	Enact legislation that would reduce and cap the number of ABC establishments in a given radius.	North Capitol Street corridor, Rhode Island Avenue and the Florida Mile NW	ABRA	9512	The Alcoholic Beverage Regulation Administration (ABRA) will share this information with the ABC Board.	Ongoing
	Coordinate outreach to 2012 Olympics, DC Marketing Center, and DC Chamber of Commerce.	North Capitol Street corridor and the Florida Mile NW	DMPED	9124	DMPED has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. The North Capitol Corridor/Bloomingdale Area has been awarded a multiyear package of grants and technical assistance. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects, such as a market study. Funding will also be provided to support neighborhood business resource centers. For more information, contact John McGaw at 202-727-6705.	Out Years
2302	Coordinate outreach to 2012 Olympics, DC Marketing Center, and DC Chamber of Commerce.	North Capitol Street corridor and the Florida Mile NW	DCMC	10124	The DC Marketing Center will support the work of the DC Main Streets program through technical assistance to local organizations; through production and distribution of marketing materials; and through marketing outreach, workshops, or forums to help promote commercial investment in neighborhood business districts.	Out Years
2303	Identify and use universities to assist with data collection, such as conducting surveys and providing other resources to ensure a comprehensive commercial and economic development strategy.	North Capitol Street corridor and the Florida Mile NW	DMPED	9131	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. Contact John McGaw at 202-727-6705.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**

OBJECTIVE 2: Support existing businesses, business districts, and commercial strips.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2303	Identify and use universities to assist with data collection, such as conducting surveys and providing other resources to ensure a comprehensive commercial and economic development strategy.	North Capitol Street corridor and the Florida Mile NW	OP	9132	Local CBOs and CDCs should apply for technical assistance from the ReStore DC program in partnership with universities for planning grants to develop an economic development strategy.	Ongoing
2304	Ensure that amendments to the Comprehensive Plan address a coordinated strategy for commercial and economic development while limiting the negative effect on residential areas.	North Capitol Street corridor and the Florida Mile NW	OP	9133	This issue is part of the Comprehensive Plan amendments; it will be closely reviewed as part of the zoning consistency for the Comprehensive Plan amendments.	FY2002
2305	Encourage businesses to be socially responsible in the community by hiring residents, as well as by making their businesses more customer friendly.	North Capitol Street corridor and the Florida Mile NW	DMPED	9136	DMPED has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance has been awarded to the North Capitol Corridor/Bloomingdale business district. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects, such as a market study. Funding will also be provided to support neighborhood business resource centers. Contact John McGaw at 202-727-6705.	FY2002
2306	Survey and evaluate existing commercial strips and prioritize their redevelopment.	North Capitol Street corridor and the Florida Mile NW	DMPED	9137	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. In addition, the ReStore DC program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3-5 years to develop and implement a community-based commercial revitalization plan. For more information, contact John McGaw at 202-727-6705.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**

OBJECTIVE 2: Support existing businesses, business districts, and commercial strips.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2307	Encourage DMPED to host a community forum regarding current and future projects.	Cluster-wide	DMPED	9139	This action has already been completed. The workshop was held on December 11, 2001, at Mt. Pleasant Baptist Church. Agencies participating included the OP, DMPED, DCPS, and MPD.	FY2002
			OP	9140	The OP worked with a coalition of CBOs to complete this action. The workshop was held on December 11, 2001, at Mt. Pleasant Baptist Church. Agencies participating included the OP, DMPED, DCPS, and MPD.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Economic Development**

OBJECTIVE 3: Develop comprehensive employment strategy for residents.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
316	Ensure that community stakeholders will work with the Department of Employment Services (DOES) to identify and/develop training programs that address the needs of the unemployed, underemployed, and those with special needs.	North Capitol Street corridor, Florida Mile NW, and 4thStreet and Rhode Island Avenue NE	DOES	7742	DOES will coordinate a meeting with staff members from One-Stop Career Center operations to discuss employment and training services available to youth and adults through the District's satellite and comprehensive One-Stop Career Centers.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 3:

Public Works

Improving public works was voted as the third most important priority in Cluster 21. Residents expressed that scheduled services, if provided consistently, would be enough to improve the cleanliness of the entire community. Specific requests included enforcement of laws pertaining to illegal dumping and animal control, collection of trash twice each week, increased presence of the Environmental Crimes Unit, additional Solid Waste Education and Enforcement Program (SWEEP) personnel, increased tree maintenance, and additional street sweeping.

OBJECTIVE 1:

Increase level of safety.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2309	Provide replacement bulbs for and maintain street lights that are not working.	In front of 31 Franklin Street and in rear of 2505 North Capitol Street 8th Street and Franklin Street 4th Street and Rhode Island Avenue and Lincoln Road from Harry Thomas Community Service Center to Rhode Island Avenue	DDOT	9653	Residents should call 202-727-1000 to request replacement of burned-out bulbs in street lights. This is a routine service request.	FY2002
319	Upgrade street and alley lights to include shatter-proof bulbs or affix globes with metal grates.	Florida Avenue NW to New York Avenue	DDOT	8571	DDOT does not have shatter-proof street light bulbs or wire mesh grates for street lights. DDOT will replace broken bulbs through routine service requests; to make such a request, call 202-727-1000.	Ongoing
320	Maintain trees and hedges by cutting overgrowth and limbs.	1700 block of 4th Street NW and South Dakota Avenue NE, 31st and 33rd Streets NE, and alley of 2100 3rd Street NE	DDOT	8572	This routine service is provided by DDOT. Service is conducted in the spring, summer, and fall months. Tree trimming contractors cannot give a more definitive time frame.	FY2002
2310	Post speed limit signs in alleyways.	Alley parallel to North Capitol Street (from Michigan Avenue to Bryant Street NE)	DDOT	9143	DDOT will install new traffic signs. Once DDOT receives a routine service request from the Call Center, speed limit signs can be installed within 60 days. To schedule this service, contact the Call Center at 202-727-1000.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Public Works**OBJECTIVE 1: **Increase level of safety.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2311	Provide stricter enforcement of residential parking permits.	2nd Street and Rhode Island Avenue to Bryant Street	DDOT	9144	DDOT will deploy additional parking control officers in residential neighborhoods.	FY2002
2312	Conduct a study of the Cluster to determine traffic-calming needs.	North Capitol Avenue Florida Avenue and New York Avenue	DDOT	9145	DDOT will begin formulating neighborhood transportation plans to include this area. DDOT will deploy additional parking control officers in residential neighborhoods.	FY2003
2313	Conduct an infrastructure survey of the entire Cluster.	Cluster-wide	DDOT	9654	DDOT is currently conducting an inventory of all parking and traffic control signs to determine which ones need to be replaced. Furthermore, DDOT will determine pavement conditions for streets, alleys, and sidewalks. The survey is ongoing. Any necessary design engineering will occur in the Q4 of FY2003; construction will occur in the "out years."	FY2003

Agency Responses to Citizen Priorities

PRIORITY 3:

Public Works

OBJECTIVE 2:

Develop strategies that improve neighborhood cleanliness.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2314	Ensure that property owners and landlords remove trash from abandoned properties and that they know where to dump trash after it has been collected.	Old Gage School, 4th and W Streets, and Flagler and W Streets	DCRA	9147	DCRA will conduct a survey to identify violations.	Ongoing
2315	Expand the surveillance of the Environmental Crimes Unit. Make their presence more visible.	4th and 5th Streets, alley behind T Street, in the rear of the 2500-2600 blocks of North Capitol Street, 2701 North Capitol Street, 8 Evarts Street in the rear, 35 and 39 Franklin Street in the rear, and 56 Girard Street in the rear (as well as cluster-wide)	MPD	9149	Environmental crimes unit will conduct surveillance in these areas to assess the extent of the problem and will then determine an appropriate response. This action is likely to include issuing NOIs, NOVs, and felony and misdemeanor arrests.	FY2002
2316	Expand the successful SWEEP program by adding more personnel.	Cluster-wide	DPW	9150	The DPW hired additional SWEEP inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and enforcement and will help prevent illegal dumping.	FY2002
2317	Increase alley cleaning and bulk trash pickup.	Cluster-wide; 2500-2900 block of North Capitol Street	DPW	9151	DPW will review and make any necessary scheduling adjustments to this service.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Public Works**OBJECTIVE 2: **Develop strategies that improve neighborhood cleanliness.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2317	Increase alley cleaning and bulk trash pickup.	Cluster-wide; 2500-2900 block of North Capitol Street	OCCC	7969	The Office of the Clean City Coordinator (OCCC) will continue to conduct cleanliness surveys and to provide data to DPW/Solid Waste Management Administration (SWMA).	FY2002
2318	Increase street cleaning or, at least, stick to posted schedule.	Cluster-wide	DPW	9125	DPW will review and make any necessary scheduling adjustments to this service.	FY2002
			OCCC	7970	OCCC will continue to conduct cleanliness surveys and to provide data to DPW/SWMA.	FY2002
2319	Eliminate poster litter; limit amount and kinds of bills that can be posted.	Cluster-wide; Rhode Island Avenue from 2nd Street to Florida Avenue, plus 4th Street and Florida Avenue to Florida Avenue and New York Avenue	DPW	9127	DPW will continue to deliver its core business services, which include removal of illegal posters. Police can now issue tickets for illegal posting of bills.	FY2002
			OCCC	7971	OCCC will continue to conduct cleanliness surveys and to provide data to DPW/SWMA. OCCC will also serve as goal champion for quality-of-life legislation.	FY2002
			MPD	10123	MPD will issue tickets for illegal posting of bills.	Ongoing
2320	Require DDOT contractors to use quality materials and to return the site to its original state.	Curb cuts, sidewalk, and street repairs (cluster-wide)	DDOT	9655	It is DDOT policy to repair unsafe sidewalks with an asphalt patch to make the sidewalk safe. Once the condition of the entire block of sidewalk has deteriorated, then DDOT will replace the sidewalk. The replacement sidewalk will be of the same material as the original sidewalk.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3: **Public Works**OBJECTIVE 2: **Develop strategies that improve neighborhood cleanliness.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2321	Enforce "clean or lien" laws.	Flagler and W Streets NW (from 1900 block to 3rd and Todd Streets), 1st and T Streets, unit block of Bates Street, unit block of Seaton Place, 300 block of Seaton Place, 300 block of Rhode Island Avenue	DPW	9129	OCCC will continue to provide cleanliness ratings for use in the deployment of resources. DPW hired additional SWEEP inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and enforcement and will help prevent illegal dumping.	FY2002
2322	Issue more citations. Citations should carry heavier fines and must be enforced.		DPW	9152	DPW is reassessing its fine levels for possible increases.	FY2002
			OCCC	7973	OCCC will continue working with the multi-agency task force to develop and introduce legislation to increase fines for quality-of-life infractions and to improve laws and enforcement for illegal posters, littering, etc.	FY2002
2324	Remove dead trees.	47 Franklin Street, 40 Franklin Street, and 14 Evarts Street	DDOT	7976	This service request has been completed. However, DDOT's tree planting, trimming, and removal program is ongoing. DDOT will publicize the program's activity in the Ward. Go to <DDOT@dc.gov>, or call 202-727-1000 for more information.	FY2002
2325	Provide incentives for employees to enforce laws and cite violations.	City-wide	DPW	9155	Each operation within DPW provides incentives (including bonuses) to employees for outstanding job performance (not just enforcement).	Ongoing
2326	Expand the alley paving program.	Cluster-wide, as well as from the 2500-2900 blocks behind North Capitol Street	DDOT	9160	DDOT will determine the pavement condition of the location and will repair where necessary. Any design will occur in the Q4 of FY2003, with construction in the out years.	Out Years

Agency Responses to Citizen Priorities

PRIORITY 4:

Recreation

Recreation was identified as the fourth most important priority in Cluster 21. Residents expressed much concern over the lack of adequate recreation facilities in their Cluster. Existing recreation centers are too small to effectively assist the number of youth and adults seeking services. Residents identified the McMillan Reservoir Sand Filtration Site as a prime location for the placement of passive recreational activities. Participants also recommended the development of partnerships with local colleges and universities to help identify ways recreation programs could be developed or enhanced. Young workshop participants suggested that the hours of operation be extended and that photo ID cards be used at all recreation sites to increase public safety.

OBJECTIVE 1:

Build new or improve existing recreation facilities.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2328	Add a needed recreation facility at 1st and P Streets.	1st and P Streets NW	DPR	9162	DPR placed a new baseball field here last spring. There are basketball courts and a small structure. The best scenario would be to coordinate activities with nearby Dunbar School. This coordination has proved difficult, logistically.	Out Years
2329	Reopen the Dunbar Recreation Center.		DPR	9163	DPR would like to work with DCPS to reopen Dunbar Recreation Center. DPR has been working with DCPS for the past three years to do that. The Kennedy Recreation Center will be open in coming years to help this situation; but construction is starting only now.	Ongoing
2330	Examine the fact that recreation facilities and programs are very limited in Bloomingdale. For instance, what is the timeline for the development of the McMillan Reservoir Sand Filtration Site?		DPR	9164	DPR (and other city agencies) are currently reviewing recommendations provided by the contractor involved. All recommendations involve the use of open space. Decisions will be made over the next year.	Out Years
			OP	7977	The OP is meeting with community leaders interested in the development of the McMillan Reservoir Sand Filtration Site. The next step is to identify a private entity that can oversee and manage the massive fundraising necessary to make this site whole. This long-term project is one in which the appropriate partnerships must be formulated to bring the final plans to fruition.	

Agency Responses to Citizen Priorities

PRIORITY 4:

Recreation

OBJECTIVE 1:

Build new or improve existing recreation facilities.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2331	Develop the McMillan Reservoir Sand Filtration Site as a formal garden park suitable for passive and light, nonpassive activity for the residents of Bloomingdale, Stronghold, and Edgewood.	McMillan Reservoir Sand Filtration Site	DMPED	9165	Future plans are uncertain, but more green space will likely result from a new site master plan.	Out Years
2332	Provide continued and regular cleaning and maintenance of the green spaces at the McMillan Reservoir Sand Filtration Site.	McMillan Reservoir Sand Filtration Site	DPR	9166	Maintenance will become a higher priority as plans are clarified. The site is owned by the city, not DPR. DHCD continues to provide ongoing maintenance.	Ongoing
2333	Replace the fence surrounding the site, and secure the gate from unauthorized passage.	McMillan Reservoir Sand Filtration Site	DPR	9167	Maintenance and fencing will become a higher priority as plans are clarified. The site is owned by the city, not DPR. (We know little about this situation; ask OPM, perhaps.)	Out Years
2334	Collaborate with the public/private sector to raise funds to establish an endowment or trust for the historic preservation, cultural, educational, and commemorative development of the site, in particular the museum of water technology plus limited upscale retail space, especially underground.	McMillan Reservoir Sand Filtration Site	OP	9168	The OP has developed a McMillan Reservoir Sand Filtration Site report that outlines recommendations for the site. OP has recommended that the long-term stewardship and management of the revitalization process for McMillan be transferred from OPM and DHCD to a public development entity. In addition, a Coalition of McMillan Revitalization Partners should be established. All revitalization efforts should adhere to the Community Revitalization Goals and Objectives that were established in the five community meetings held about McMillan.	Out Years
2336	Identify specific locations in this Cluster for youth and adult programs, as well as technology and athletic programs.	Cluster-wide	DCPS	10236	DCPS has budgeted more than \$7 million for FY2003 for the development of the McKinley Technology Campus. A site master plan is being developed with community input to define the optimum number of business, recreational facility, auditorium, parking, education, and industry spaces for the entire campus.	FY2003
			DPR	9170	DPR has hired a new Associate Director for Programs. This person will assess DPR's current situation by reading plans, visiting sites, and working with the community and schools to develop future programs.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 4: **Recreation**

OBJECTIVE 2: Coordinate and implement diversified recreational programming.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2337	Provide additional personnel, enhanced programming, and access to technology.	Cluster-wide	DPR	9171	DPR has hired a new Associate Director for Programs. This person will assess DPR's current situation by reading plans, visiting sites, and working with the community and schools to develop future programs.	FY2002
2338	Develop intergenerational recreation strategy. Identify entity to coordinate strategy.	Cluster-wide	DPR	9172	DPR has hired a new Associate Director for Programs. This person will assess DPR's current situation by reading plans, visiting sites, and working with the community and schools to develop future programs.	FY2002
2339	Youth have expressed the need for a place to go after school to do homework, hang out, and talk. They want to feel safe doing this.	Cluster-wide	DPR	9173	DPR has hired a new Associate Director for Programs. This person will assess DPR's current situation by reading plans, visiting sites, and working with the community and schools to develop future programs.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 4:

Recreation

OBJECTIVE 3:

Coordinate and implement diversified recreational programming through partnerships.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2341	Develop neighborhood partnerships with local colleges and universities to provide additional resources.	Cluster-wide	DPR	9175	DPR will seek out partnering opportunities with colleges and universities. Currently, DPR works closely with institutions on park improvements. DPR is now hiring both a development/partnership person and a new programs director. Both positions will be working on this objective.	FY2002
2342	Develop a strategy to meet the needs of the community through the use of churches and local businesses.	Cluster-wide	DPR	9176	DPR is hiring both a development/partnership person and a new programs director. Both positions will be working on this objective.	FY2002
2343	Government should create a baseline of services. Other organizations could supplement.	Cluster-wide	DPR	9178	DPR is currently conducting an inventory of facilities. Development of a master plan, which will include an assessment of programs, parks, and services, is under way. The master plan will help to determine a baseline from this point forward. DPR is talking to contractors now and hopes to have the plan finished Q1 or Q2 of FY2003.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 4: **Recreation**

OBJECTIVE 4: Identify strategies to provide better security at recreation venues.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2344	Realize that better security is needed at recreation sites in this Cluster.	Cluster-wide	DPR	9179	Currently, MPD provides security. Urban Rangers are working to expand that security.	Ongoing
			MPD	9180	MPD will use the Urban Rangers to respond to calls for service and will provide any needed assistance.	Ongoing
2345	Use photo ID card for added security at all recreation centers. Registration could be coordinated through the ANCs, as well as through DPR.	Cluster-wide	DPR	9181	DPR is in the process of implementing a photo ID system at target recreation centers. This system will eventually expand to include all centers.	FY2002

Actions With No Commitments

Even though District agencies considered all actions that this Cluster identified, there were also a number of actions suggested by citizens through the SNAP process that did not receive a commitment. Reasons for a lack of commitment ranged from fiscal limitations (not enough money is currently available in the agency's budget), to the particular agency with the authority to implement an action disagreed with the strategy, or to the action needed more internal analysis before a commitment was made. Those actions were as follows:

PRIORITY:

Public Works

Action	Location	Agency	Agency Response
Install high-intensity lights on extremely dark streets.	Florida Avenue NW to New York Avenue	DDOT	DDOT is not planning on increasing the street light intensity on Florida Avenue.
Implement twice-weekly trash pickup.		DPW	Twice-weekly trash pickup is done only in areas where Supercans cannot be placed (because the alleys are too narrow for the larger trucks). Supercan areas do not receive twice-weekly trash pickup. Residents who fill their cans before their weekly trash pickup may want to buy additional Supercans. For more information, visit DPW's website at < www.dpw.dc.gov >.

PRIORITY:

Recreation

Action	Location	Agency	Agency Response
Recognize that Edgewood and Stronghold need recreation centers with indoor and outdoor activities. The current Edgewood recreation site is too small. A tent could be used during the summer months, or a trailer could be used to provide temporary space.	Edgewood and Stronghold	DPR	Last year, DPR submitted a capital project proposal for Edgewood but the proposal was rejected. DPR agrees that this is a small structure and that the area would benefit from work. Given the budget pressures of this fiscal year, however, it is unlikely that DPR will be able to work on Edgewood soon.
Develop the Old Gage School into a recreation site.	Old Gage School	DHCD	The People's Involvement Corporation has sold the Old Gage School to Howard University.

Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, NSI, in partnership with residents and 13 District agencies, has identified persistent problem areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan or a Capital Community Plan, a PPA work plan was developed. The identified areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that they become clean, safe, and healthy neighborhoods.

Through a core team approach, 13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs. *Please contact Todd Douglas at 202-576-8100 to learn more about this initiative.*

Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several existing schools will serve as a pilot for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. The T-9 schools in Ward 5 are the Noyes Elementary School, located at 2725 10th Street NE, and the Phelps Senior High School, located at 704 26th Street NE. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

Other Neighborhood Initiatives

5

Partnership for Problem Solving

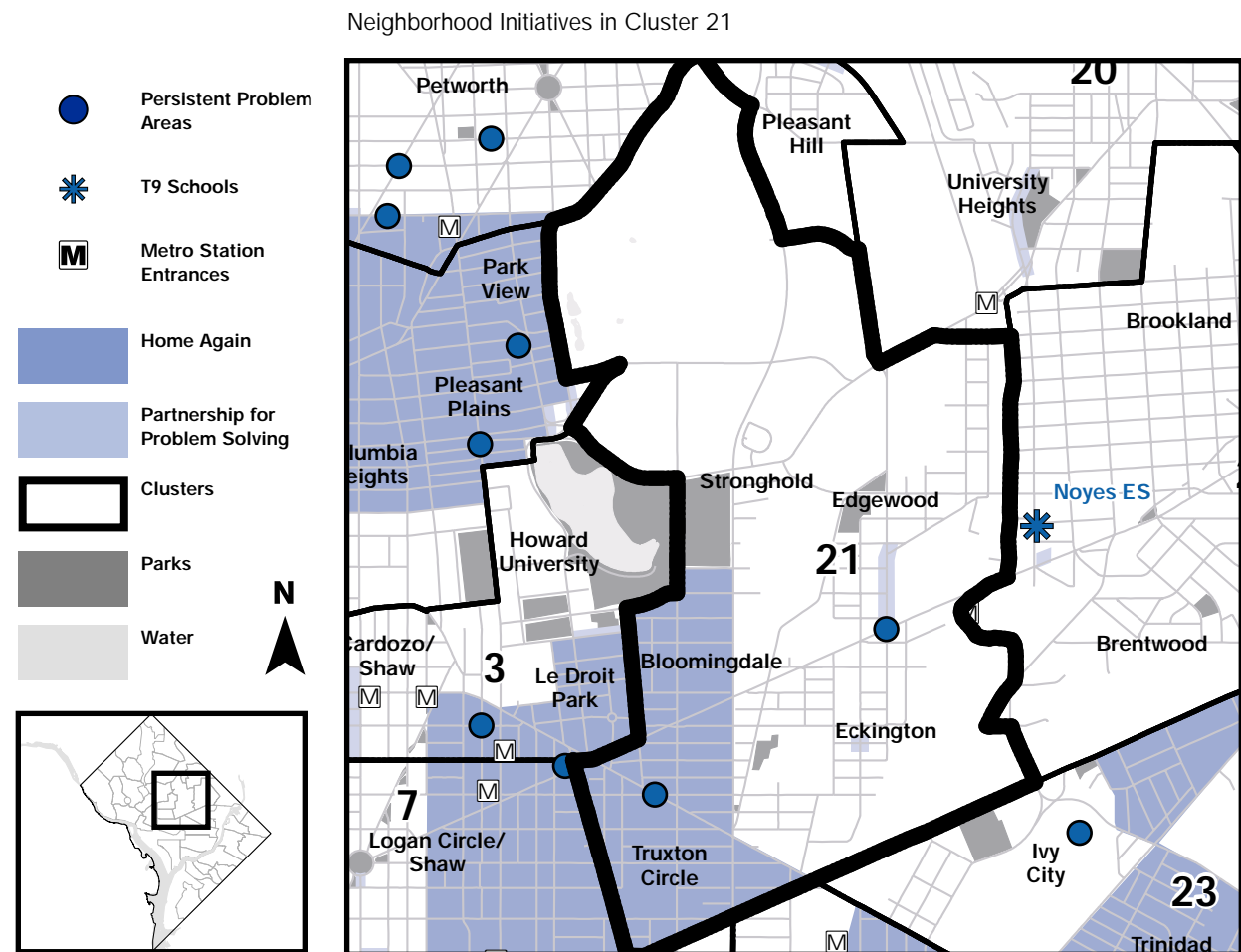
Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives Map on the following page depicts the above-mentioned initiatives located in your cluster.



Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

Role of your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Deborah Crain, as your Neighborhood Planner, will continue to assist with the strategic design and planning for the McKinley Technology High School, to work with DDOT to develop a traffic study for Ward 5 and make the necessary street and alley repairs, to assist DPR in identifying additional community partners to provide space for recreation programs, and to assist with the North Capitol Corridor/Bloomingtondale Main Streets development.

What Happens
Now

6

The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood *Action* website at <www.neighborhoodaction.dc.gov> or at your local library.

Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Ward 5 Plan	1998	DC Government, DC Office of Planning
City-Wide Comprehensive Plan	1998	DC Government, DC Office of Planning
DC Municipal Regulations Planning and Development Ward 5	1995	DC Office of Documents and Administrative Issuances
A Strategic Economic Development Plan	1994	DC Government, Office of Economic Development
Cluster 21 Databook	Winter 2001	DC Government, DC Office of Planning
Cluster 21 Visioning Workshop Summary Report	Summer 2001	DC Government, DC Office of Planning
Cluster 21 FY2003 Citizen Budget Guides and Worksheets	March 18, 2002	DC Government
Affordable Housing Briefing Document	October 6, 2001	DC Government

Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

Your District Representatives

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Jack Evans, Chair Pro Tempore / Ward 2

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